crimson

Crimson FAQ – Clearing Browsing History in Chrome

Sometimes the data saved in your browser's history, cache, or cookies can cause issues with Crimson. For example, we may have published an update to the database, but you're unable to view the change due to the saved data in your browser.

Below are directions on how to clear your browsing history, cache, and cookies for Chrome.

Chrome

2. Press the

1. Open the Chrome browser and press **CTRL + H** to be taken to the **History menu** or select the

button at the top right hand corner and select **History** and then **History** again from the two drop-down menus.

Clear browsing data...

button to go to the **Clear browsing data screen.**

3. Check the Browsing history, Cookies and other site and plugin data, and Cached images and files

checkboxes and press the

Clear browsing data	×
Psst! Incognito mode (Ctrl+Shift+N) may come in handy next time.	
Obliterate the following items from: the beginning of time 💌	
Browsing history - 14 items	
Download history	
Cookies and other site and plugin data	
Cached images and files - 30.6 MB	
Passwords	
Autofill form data	
Hosted app data	
Content licenses	
Clear browsing data Cance	4
Some settings that may reflect browsing habits will not be cleared. Learn more	

- 4. When you are done clearing your browsing history, open a fresh new browser.
- 5. Log back into Crimson, and attempt the task you previously were not able to complete due to your saved browsing data.