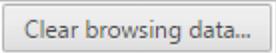
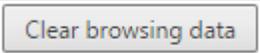
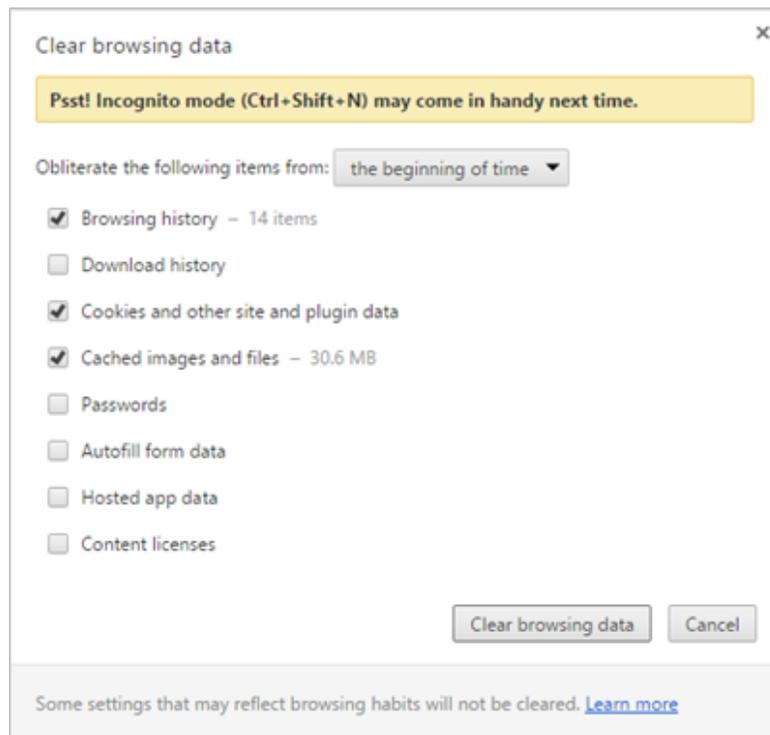


Sometimes the data saved in your browser's history, cache, or cookies can cause issues with Crimson. For example, we may have published an update to the database, but you're unable to view the change due to the saved data in your browser.

Below are directions on how to clear your browsing history, cache, and cookies for Chrome.

### Chrome

1. Open the Chrome browser and press **CTRL + H** to be taken to the **History menu** or select the  button at the top right hand corner and select **History** and then **History** again from the two drop-down menus.
2. Press the  button to go to the **Clear browsing data** screen.
3. Check the **Browsing history**, **Cookies and other site and plugin data**, and **Cached images and files** checkboxes and press the .



4. When you are done clearing your browsing history, open a fresh new browser.
5. Log back into Crimson, and attempt the task you previously were not able to complete due to your saved browsing data.