

Crimson 3 FAQ – Clearing Browsing History in Firefox

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Sometimes the data saved in your browser's history, cache, or cookies can cause issues with Crimson. For example, we may have published an update to the database, but you're unable to view the change due to the saved data in your browser.

Below are directions on how to clear your browsing history, cache, and cookies for Firefox.

Firefox

1. Open your Firefox browser and press CTRL + SHIFT + DEL to be taken straight to the Clear All

History page or s Clear Reco	elect button	at the top right hand corner, sele Shift+Del to be taken to the Clea	ect the History option, an All History page.
	Clear All Histor		×
	Time range to clear:	Everything	~
	All selected items will be cleared. This action cannot be undone.		
	Browsing & Down	nload History	^
	Cookies Cache Active Logins Offline Website Data		
	Site Preferences		~
		Clear Now	Cancel

2. Check the Browsing & Download History, Cookies, and Cache checkboxes and press the Clear Now

button.

- 3. When you are done clearing your browsing history, open a fresh new browser.
- 4. Log back into Crimson, and attempt the task you previously were not able to complete due to your saved browsing data.