crimson

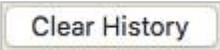**Crimson 3 FAQ – Clearing Browsing History in Safari**

Sometimes the data saved in your browser's history, cache, or cookies can cause issues with Crimson. For example, we may have published an update to the database, but you're unable to view the change due to the saved data in your browser.

Below are directions on how to clear your browsing history, cache, and cookies for Safari in a Mac.

Safari (Mac Computers)

1. Open your Safari browser and select **History** then **Clear History**.
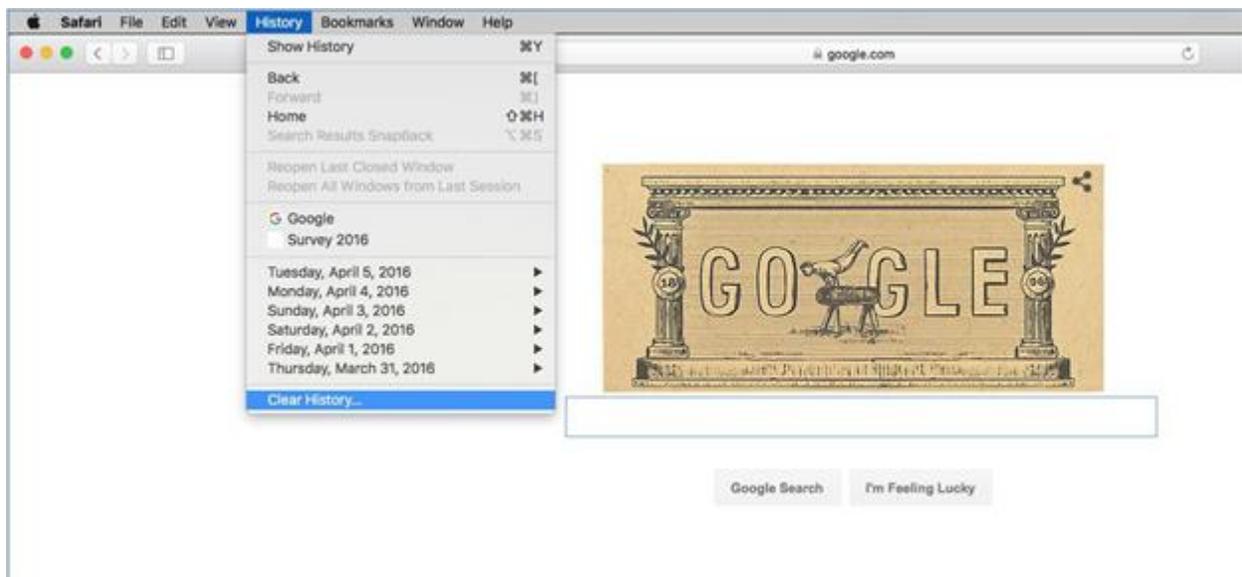
2. Select the period of time you want to clear your browsing history for and click **Clear History**.
3. When you are done clearing your browsing history, open a fresh new browser.
4. Log back into Crimson, and attempt the task you previously were not able to complete due to your saved browsing data.