crimson

Once a contribution has been deleted from Crimson, the deletion cannot be reversed. The deleted contribution will need to be re-entered into the database.

Deleting a Contribution

- 1. Find and open the donor's record using the **Search** functionality in the **People Dashboard**.
- 2. Once in the donor's record, select the Giving History panel if for any reason you are not in it.



3. Select **Statement** view in the top right hand side of the panel summary.



4. Find the contribution record you want to delete. To view the details of a contribution first, hover

your mouse over the contribution and click the *button* to view the contribution. Click **Back** to go back to the statement list view.

Gifts	Statement											
				Mr. Jo	oseph M. Ba	nks, Sr. 🗕						
				Fund	Total	Remaining						
				P2022	\$2,950	Maxed						
				G2022	\$3,025	Maxed						
				TOTAL	\$5,975							
Fund		Adjustment Type			Bate	:h Date			Adjustment Date			
					7			~	-,			~
Trans#	Batch Date	Donor	Code	Adjustment	A	dj. Date	Amount	Adj. Amou	int	Net Amount		
Trans# 1188	Batch Date 8/25/21	Donor Mr. Joseph M. Banks, Sr.	Code G2022+0001.N/A	Adjustment	A	ıdj. Date	Amount \$50	Adj. Amou	int	Net Amount		
Trans# 1188 4578	Batch Date 8/25/21	Donor Mr. Joseph M. Banks, Sr. Mr. Joseph M. Banks, Sr.	Code G2022+0001.N/A G2022+0001.N/A	Adjustment Refund - Partia	A al 9	dj. Date /16/22	Amount \$50	Adj. Amou (\$25)	int	Net Amount \$25	¢	
Trans# 1188 4578 1186	Batch Date 8/25/21	Donor Mr. Joseph M. Banks, Sr. Mr. Joseph M. Banks, Sr. Mr. Joseph M. Banks, Sr.	Code G2022-0001.N/A G2022-0001.N/A P2022-TELEMARK .N/A	Adjustment Refund - Partia	A al 9	dj. Date /16/22	Anount \$50 \$5,800	Adj. Amou (\$25)	int.	Net Amount \$25	¢	
Trans# 1188 4578 1186 1190	Batch Date 8/25/21 Image: Constraint of the second sec	Donor Mr. Joseph M. Banks, Sr. Mr. Joseph M. Banks, Sr. Mr. Joseph M. Banks, Sr.	Code G2022-0001.N/A G2022-0001.N/A P2022-TELEMARK .N/A P2022- EMWMKR080916. N/A	Adjustment Refund - Partia	A al 9	dj. Date //16/22	\$50 \$5,800	Adj. Amou (\$25)	int	Net Amount \$25 \$50	¢	

NOTE: Make sure that the contribution record you are trying to delete does not have any adjustments made to it. You cannot delete a contribution that has adjustments applied to it, and you will receive an error message if you attempt to delete it.

If the contribution that you want to delete has any adjustments, hover over the adjustment

record and click the button. A message will appear asking, "Are you sure to undo Adjustment?" Click **Yes.** A confirmation message will appear stating, "Adjustment Undone".

- 5. Once you have confirmed that the contribution record you want to delete does not have any adjustments, click the button. A message will appear asking, "Are you sure to delete Gift?" Click **Yes**.
- 6. A confirmation will appear stating, "Gift Deleted."